

# HIPAA NOTICE OF PRIVACY PRACTICES

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## **THIS NOTICE DESCRIBES HOW :**

**THE CENTER FOR AESTHETICS AND PLASTIC SURGERY, S.C. MAY USE & DISCLOSE YOUR HEALTH CARE INFORMATION AND HOW YOU CAN OBTAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

The Center for Aesthetics and Plastic Surgery, S.C. is required by law to maintain the privacy of your protected health information. This information consists of all records related to your health, including demographic information, either created by The Center for Aesthetics and Plastic Surgery, S.C. or received by The Center for Aesthetics & Plastic Surgery, S.C. from other health care providers.

We are required to provide you with notice of our legal duties and privacy practices with respect to your protected health information. These legal duties and privacy practices are described in this Notice. The Center for Aesthetics and Plastic Surgery, S.C. will abide by the terms of this Notice, or the Notice currently in effect at the time of the use or disclosure of your protected health information.

The Center for Aesthetics and Plastic Surgery, S.C. reserves the right to change the terms of this Notice and to make any new provisions effective for all protected health information that we maintain. Patients will be provided a copy of any revised Notices upon request. An individual may obtain a copy of the current Notice from our office at any time.

## **Uses and Disclosures of Your Protected Health Information not Requiring Your Consent**

The Center for Aesthetics and Plastic Surgery, S.C. may use and disclose your protected health information, without your written consent or authorization, for certain treatment, payment and health care operations. There are certain restrictions on uses and disclosures of treatment records, which include registration and all other records concerning individuals who are receiving, or who at any time have received services for mental illness, developmental disabilities, alcoholism, or drug dependence. There are also restrictions on disclosing HIV test results.

### **Treatment may include:**

Providing, coordinating, or managing health care and related services by one or more health care providers; Consultations between health care providers concerning a patient; Referrals to other providers for treatment; Referrals to nursing homes, foster care homes, or home health agencies.

For example, The Center for Aesthetics and Plastic Surgery, S.C. may determine that you require the services of another specialist. In referring you to another doctor, The Center for Aesthetics and Plastic Surgery, S.C. may share or transfer your health care information to that doctor.

### **Payment activities may include:**

Activities undertaken by The Center for Aesthetics & Plastic Surgery, S.C. to obtain reimbursement for services provided to you; Determining your eligibility for benefits or health insurance coverage; Managing claims and contacting your insurance company regarding payment; Collection activities to obtain payment for services provided to you;

Reviewing health care services and discussing with your insurance company the medical necessity of certain services or procedures, coverage under your health plan, appropriateness of care, or justification of charges; Obtaining pre-certification and pre-authorization of services to be provided to you. For example, The Center for Aesthetics and Plastic Surgery, S.C. will submit claims to your insurance company on your behalf. This claim identifies you, your diagnosis, and the services provided to you.

### **Health care operations may include:**

Contacting health care providers and patients with information about treatment alternatives; Conducting quality assessment and improvement activities; Conducting outcomes evaluation and development of clinical guidelines; Protocol development, case management, or care coordination; Conducting or arranging for medical review, legal services, and auditing functions.

For example, The Center for Aesthetics and Plastic Surgery, S.C. may use your diagnosis, treatment, and outcome information to measure the quality of the services that we provide, or assess the effectiveness of your treatment when compared to patients in similar situations.

The Center for Aesthetics and Plastic Surgery, S.C. may contact you by telephone or mail, to provide appointment reminders. You must notify us if you do not wish to receive appointment reminders.

We may not disclose your protected health information to family members or friends who may be involved with your treatment or care without your written permission. Health information may be released without written permission to a parent, guardian, or legal custodian of a child; the guardian of an incompetent adult; the health care agent designated in an incapacitated patient's health care power of attorney; or the personal representative or spouse of a deceased patient. There are additional situations when The Center for Aesthetics and Plastic Surgery, S.C. is permitted or required to use or disclose your protected health information without your consent or authorization. Examples include the following:

**As permitted or required by law:**

In certain circumstances we may be required to report individual health information to legal authorities, such as law enforcement officials, court officials, or government agencies. For example, we may have to report abuse, neglect, domestic violence or certain physical injuries. We are required to report gunshot wounds or any other wound to law enforcement officials if there is reasonable cause to believe that the wound occurred as a result of a crime. Mental health records may be disclosed to law enforcement authorities for the purpose of reporting an apparent crime.

**For public health activities:**

We may release health care records, with the exception of treatment records, to certain government agencies or public health authority authorized by law, upon receipt of written request from that agency. We are required to report positive HIV test results to the state epidemiologist. We may also disclose HIV test results to other providers or persons when there has been or will be risk of exposure. We may report to the state epidemiologist the name of any person known to have been significantly exposed to a patient who tests positive for HIV. We are required by law to report suspected child abuse and neglect and suspected abuse of an unborn child, but cannot disclose HIV test results in connection with the reporting or prosecution of alleged abuse or neglect. We may release health care records, including treatment records and HIV test results, to the Food and Drug Administration when required by federal law. We may disclose health care records, except for HIV test results, for the purpose of reporting elder abuse or neglect, provided the subject of the abuse or neglect agrees, or if necessary to prevent serious harm. Records may be released for the reporting of domestic violence if necessary to protect the patient or community from imminent and substantial danger.

**For health oversight activities:**

We may disclose health care records, including treatment records, in response to a written request by any federal or state governmental agency to perform legally authorized functions, such as management audits, financial audits, program monitoring and evaluation, and facility or individual licensure or certification. HIV test results may not be released to federal or state governmental agencies, without written permission, except to the state epidemiologist for surveillance, investigation, or to control communicable diseases.

**Judicial and Administrative Proceedings:**

Patient health care records, including treatment records and HIV test results, may be disclosed pursuant to a lawful court order. A subpoena signed by a judge is sufficient to permit disclosure of all health care records except for HIV test results. For activities related to death.

We may disclose patient health care records, except for treatment records, to a coroner or medical examiner for the purpose of completing a medical certificate or investigating a death. HIV test results may be disclosed under certain circumstances.

**For Research:**

Under certain circumstances, and only after a special approval process, we may use and disclose your health information to help conduct research.

**To avoid a serious threat to health or safety:**

We may report a patient's name and other relevant data to the Department of Transportation if it is believed the patient's vision or physical or mental condition affects the patient's ability to exercise reasonable or ordinary control over a motor vehicle. Health care information, including treatment records and HIV test results, may be disclosed where disclosure is necessary to protect the patient or community from imminent and substantial danger.

**For workers' compensation:**

We may disclose your health information to the extent such records are reasonably related to any injury for which workers compensation is claimed.

The Center for Aesthetics and Plastic Surgery, S.C. will not make any other use or disclosure of your protected health information without your written authorization. You may revoke such authorization at any time, except to the extent that The Center for Aesthetics and Plastic Surgery, S.C. has taken action in reliance thereon. Any revocation must be in writing.

### **Your Rights Regarding Your Protected Health Information**

You are permitted to request that restrictions be placed on certain uses or disclosures of your protected health information by The Center for Aesthetics and Plastic Surgery, S.C. to carry out treatment, payment, or health care operations. You must request such a restriction in writing. We are not required to agree to your request, but if we do agree, we must adhere to the restriction, except when your protected health information is needed in an emergency treatment situation. In this event, information may be disclosed only to health care providers treating you. Also, a restriction would not apply when we are required by law to disclose certain health care information.

You have the right to review and/or obtain a copy of your health care records, with the exception of psychotherapy notes, or information compiled for use (or in anticipation for use) in a civil, criminal, or administrative action or proceeding. The Center for Aesthetics and Plastic Surgery, S.C. may deny an access under other circumstances, in which case you have the right to have such a denial reviewed. We may charge a reasonable fee for copying your records.

You may request that The Center for Aesthetics and Plastic Surgery, S.C. send protected health information, including billing information, to you by alternative means or to alternative locations. You may also request that The Center for Aesthetics and Plastic Surgery, S.C. not send information to a particular address or location or contact you at a specific location, perhaps your place of employment. This request must be submitted in writing. We will accommodate reasonable requests by you.

You have the right to request that The Center for Aesthetics and Plastic Surgery, S.C. amend portions of your health care records, as long as such information is maintained by us. You must submit this request in writing, and under certain circumstances the request may be denied.

You may request an accounting of the disclosures of your protected health information made by The Center for Aesthetics and Plastic Surgery, S.C. for the six years prior to the date of the request, beginning with disclosures made after April 14, 2003. We are not required, however, to record disclosures made pursuant to a signed consent or authorization.

You may request a paper copy of this Notice, if you have previously received or agreed to receive the notice electronically.

Any person or patient may file a complaint with The Center for Aesthetics and Plastic Surgery, S.C. and/or the Secretary of Health and Human Services if they believe their privacy rights have been violated. To file a complaint with The Center for Aesthetics and Plastic Surgery, S.C., please contact the Privacy Officer at the following:

**Privacy Officer**  
**The Center for Aesthetics and Plastic Surgery, S.C.**  
**425 S. Commercial Street Neenah, Wisconsin 54956**  
**(920) 725-0700**

It is the policy of The Center for Aesthetics and Plastic Surgery, S.C. that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance or violation of the privacy standards.

This Notice of Privacy Practices is effective April 14, 2003.

### **FILING AN INTERNAL OR EXTERNAL GRIEVANCE** (for any reason related or unrelated to privacy practices)

Internal Grievances: To file an internal grievance regarding a situation that has occurred as a patient of the Center for Aesthetics and Plastic Surgery, please send written notice to:

The Center; ATTN: Privacy Office; 425 S. Commercial St; Neenah, WI 54956

### **External Grievances:**

To file an external grievance regarding a situation that has occurred as a patient at the Center for Aesthetics and Plastic Surgery, please call AAAHC at (847) 853-6060.

This Notice is prepared in accordance with the Health Insurance Portability and Accountability Act, 45 C.F.R. 164.520, and applicable Wisconsin health care privacy laws.

### **NOTICE OF PRIVACY PRACTICES**

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**NOTICE OF PRIVACY PRACTICES ASSOCIATES IN PLASTIC SURGERY, S.C.**

**Effective April 14, 2003**

**EFFECTIVE 04/14/03**